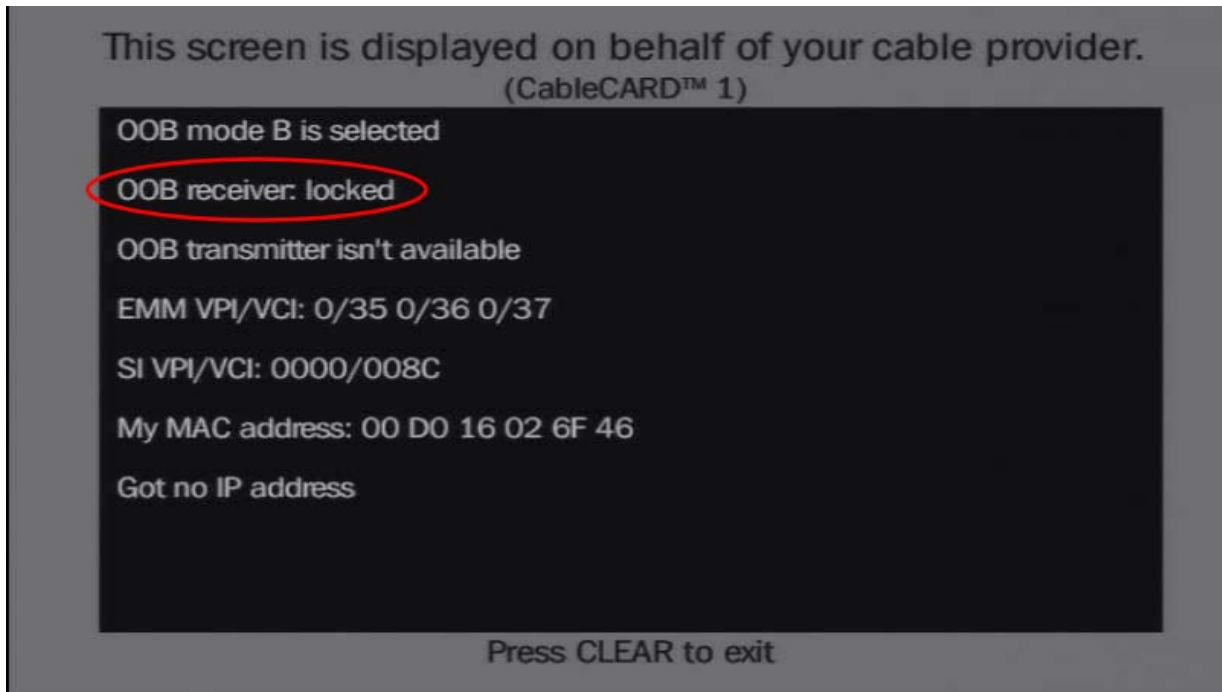


Checking the connection to the cable headend



To display the Network Interface screen: From TiVo Central select Messages & Settings > Account & System Information > CableCARD Decoders > Configure CableCARD 1 (or 2) > CableCARD menu > **Network Interface**.

The Network Interface screen displays **OOB receiver: locked** when the CableCARD is connected to the headend on the OOB (out of band) channel.

OOB receiver: not locked means the CableCARD cannot find a signal on the OOB, even after hunting for it on the set of frequencies that is defined by the CableCARD spec. This may be because the cable coming into the DVR is off or loose, or because there is no signal coming in from the headend.

Note: The readouts “OOB transmitter isn’t available” and “Got no IP address” do not indicate error conditions. An OOB transmitter and IP address are required only for two-way devices. Your TiVo DVR is a one-way device that receives communications from the cable headend but does not transmit data back.