

# TIVO ROAMIO ACCOUNT & SYSTEM INFORMATION MENU

The Account & System Information screen provides information about your TiVo box and your TiVo account. On the TiVo Central screen, move to 'Settings & Messages' and press SELECT - the round button at the center of the arrows circle on your remote. Then select 'Account & System Information.'

This screen includes:

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## **SYSTEM INFORMATION**

You'll need some of the information provided here if you contact TiVo Customer Support. This screen contains your TiVo service number, TiVo box manufacturer, model number, software version, storage capacity, and information about recent connections to the TiVo service. Use the CHANNEL UP/DOWN button - the vertical oval button on the right between the arrow circle and the PAUSE circle on your remote - to move through the entire of the screen.

## **MEDIA ACCESS KEY**

Your Media Access Key keeps your TiVo recordings secure and prevents them from being played or transferred outside your home network. Do not share this key with anyone outside your household.

## **VIDEO PROVIDER ACCOUNTS**

Here you'll find account information about your video provider accounts (e.g. Netflix or Amazon).

## **COPYRIGHT & TRADEMARKS**

This screen contains copyright, trademark, and other information related to the TiVo service.

## **TUNING ADAPTER**

This screen displays information about your tuning adapter, if one is connected. Please contact your cable provider if you are not sure whether you need a tuning adapter.

## **DIAGNOSTICS**

This screen contains information about tuners and other TiVo box functions. You may be asked to provide some of this information if you contact TiVo Customer Support.

## **CABLECARD DECODER**

This screen contains information about the installed CableCARD decoder, if used.