

GETTING MORE INFO

TiVo is dedicated to providing you with quality information and customer service. Got a question? Here's how you'll always be able to find answers:

- 1. Use the troubleshooting topics on tivo.com/accessibility.** These topics include answers to some of the most common questions about the TiVo® service.
- 2. Use the help screens on your TiVo box.** For general troubleshooting, go to the TiVo Central® screen and select 'Settings & Messages,' then 'Help.' On the TiVo BOLT, then select 'Troubleshooting.'
- 3. Get how-to information online.** You'll always find the latest information about what you can do with your TiVo box online at tivo.com/howto.
- 4. Use online support.** Visit TiVo Customer Support online at tivo.com/support. If you have issues with missing channels, incorrect channels, or other channel lineup issues, visit tivo.com/lineup.
- 5. Call Customer Support.** If you still have questions, contact a TiVo Customer Support agent by calling 1-877-367-8486 (1-877-FOR-TIVO).