

COMPLETING GUIDED SETUP

I DON'T SEE THE WELCOME SCREEN WHEN I PLUG IN MY TIVO BOX FOR THE FIRST TIME.

- Make sure cables are connected from the OUT jack of one device to the IN jack of the next. Never connect OUT to OUT or IN to IN.
- Make sure your TV is displaying the appropriate video source. Use the Input, Source, or TV/Video button on your TV's remote to change video sources. If you are having trouble changing the video source, refer to your TV owner's manual.
- If your TiVo box is connected to an A/V receiver, and you are having trouble finding the correct input, try connecting the TiVo box directly to the TV instead.
- The cables you are using to connect your TiVo box to your TV or other equipment may be damaged or defective. Try using cables that you know are working properly.

DO I NEED A NETWORK CONNECTION FOR GUIDED SETUP?

- Yes. To complete Guided Setup, the TiVo box needs to connect to the TiVo service. To do this, the you can use a wired (Ethernet or MoCA) or wireless network connection. As you choose your connection type, remember that a wired connection is recommended if you want to stream or transfer shows to other TiVo boxes and mobile devices. See the *Setup & Features Guide* that came with your product for more help connecting your TiVo box.

HOW DO I CHOOSE THE CORRECT CABLE LINEUP?

Not applicable to TiVo Mini.

- Make sure you have an accurate list of channels you subscribe to from your cable provider. This list may be in the form of a channel lineup card or a recent bill from your cable provider. If you're not sure which channels you subscribe to, contact your cable provider.

