

ONEPASS™ SEARCHES

WHAT IS A ONEPASS SEARCH?

- A OnePass search, which replaces Season Pass® recordings, gathers every episode of a series available anywhere and adds them right to your My Shows list. If it's not available on TV or on demand, a OnePass search fills in the gaps with episodes from other streaming video providers like Netflix, Amazon Prime, and more.

WON'T THAT TAKE UP ALL MY DISK SPACE?

- No! By default, a OnePass search contains both recordings and streaming videos, and most OnePass searches provide the majority of episodes as streaming videos. Streaming videos are not stored on your TiVo box, so they don't take up any disk space. That means you'll have a lot of shows ready to watch at any time, but you'll still have ample disk space for recordings when you need it.

WHAT HAPPENED TO MY SEASON PASS REQUESTS?

- If you've had a TiVo box for a while, you've probably set up Season Pass requests for your favorite series. With the introduction of OnePass search, each existing Season Pass has been turned into a OnePass, with the OnePass options set to include recordings only. In essence, that means these OnePass searches will work just as your Season Passes always have.

HOW CAN I CHANGE MY ONEPASS OPTIONS?

- When you first set up a OnePass search, highlight 'Create a OnePass.' Rather than pressing SELECT to create the OnePass, press the RIGHT arrow - on the right of the arrows circle just below the TiVo button on your remote - and select 'Options.' To modify an existing OnePass search, go to 'Manage Recordings & OnePass,' then 'OnePass Manager.' Choose the title you want to modify.

I AM NOT GETTING MANY RESULTS WHEN I SET UP MY ONEPASS SEARCH.

- To get the most out of your OnePass searches, be sure to include both recordings and streaming videos. Also make sure that your video provider list is up to date, with all of your provider options selected. To check the video provider list, go to 'Settings & Messages.' On a TiVo BOLT, choose 'Channel & App Settings' and then 'My Video Providers.' On a TiVo Roamio, choose 'Channels' and then 'My Video Providers.' On a TiVo Mini, go the 'My Video Providers' menu on the host DVR.