

# CHANNELS

## **I CAN'T GO TO ONE OF MY CHANNELS.**

- Review your channel list to make sure all the channels you subscribe to are marked with a check. Compare the channel list to the list of channels in your cable plan. The channel list for the TiVo Mini is on the host DVR.
- The TiVo box may require a CableCARD™ decoder to receive any cable programming. Contact TiVo Customer Support at 1-877-367-8486 (1-877-FOR-TIVO) if you're not sure if your box needs a CableCARD. Contact your cable company to order a CableCARD decoder or to make sure that all of the channels in your cable subscription have been activated.
- If you are using an HD antenna, you may need to reorient the antenna for better reception. Or, the channel you're trying to find may not be available over the air.